

DELAWARE

Jurisdiction Impact Analysis Real ID Act

REAL ID ACT REQUIREMENT	IMPACT	ASSOCIATED IMPACT COST	ASSUMPTIONS
<p>Introduce Full Legal Name into Driver Licensing System (in Record, on Document)</p>	<p>Driver's License File:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Modify all inquiry – approximately 4 major interfaces, approximately 30 programs <input type="checkbox"/> Modify to incorporate XML tags for name element <p>ID File:</p> <ul style="list-style-type: none"> <input type="checkbox"/> ID File: approximately 4 programs <input type="checkbox"/> Modify ID programs to incorporate the new name standards. <input type="checkbox"/> Modify to incorporate XML tag for name element <p>License/ID Card Print:</p> <ul style="list-style-type: none"> <input type="checkbox"/> 1 program interface <p>Application Print:</p> <ul style="list-style-type: none"> <input type="checkbox"/> 4 print programs <p>External communication:</p> <ul style="list-style-type: none"> <input type="checkbox"/> United Network Interface – approximately 100 program, approximately 40 transaction types <p>Reporting:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Modify approximately 300 programs <p>Document Imaging:</p> <ul style="list-style-type: none"> <input type="checkbox"/> 5 programs indexes to be increased <p>Website Modifications:</p> <ul style="list-style-type: none"> <input type="checkbox"/> 20 modules to identify the name element 	<p style="text-align: right;">Associated Cost: 6 months @ \$75.00 hr = \$56,250.00</p> <p style="text-align: right;">Associated Cost: 3 months @ \$75.00 hr = \$33,750.00</p> <p style="text-align: right;">Associated Cost: 37.h hrs @ 75.00 = \$2,812.50</p> <p style="text-align: right;">Associated Cost 2 weeks @ \$75.00 = \$5,625.00</p> <p style="text-align: right;">Associated Cost: 6 months @ \$75.00 hr = \$56,250.00</p> <p style="text-align: right;">Associated Cost: 3 months @ \$75.00 hr = \$33,750.00</p> <p style="text-align: right;">Associated Cost: 3 months @ \$30.00 hr =</p>	<ul style="list-style-type: none"> <input type="checkbox"/> DMV will be responsible for providing access to Safety and Homeland Security, Law Enforcement and Criminal Justice.

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<p>Introduce Full Legal Name into Driver Licensing System (in Record, on Document) – CONTINUED</p>	<p>Restrictions to Issuance:</p> <ul style="list-style-type: none"> ❑ Modify 10 programs to incorporate a restriction to limit the period of temporary stay 	<p style="text-align: right;">\$13,500.00</p> <p style="text-align: right;">Associated Cost: 1 month @ \$30.00 hr = \$4,500.00</p> <p style="text-align: right;">Associated Cost: 1 month @ \$75.00 = \$11,250.00</p> <p style="text-align: right;">Total System Modifications: \$217,687.50</p>	
<p>Have following data elements/features on the document:</p> <ul style="list-style-type: none"> 64. Full Legal Name 65. Person's Date of Birth 66. Person's Gender 67. Person's DL or ID Card Number 68. Digital Photograph of Person (and retention) 69. Person's Address of Principle Residence 70. Person's Signature 71. Physical Security Features to prevent tampering, counterfeiting or duplication 72. Common Machine Readable Technology: 	<ul style="list-style-type: none"> ❑ Modify Driver's License and Identification cards to incorporate Full Name requirements. 	<p style="text-align: right;">Associated Cost: 1 month @ \$75.00 hr = \$11,250.00</p> <p style="text-align: right;">Associated Cost for AAMVA Logo (DL Vendor Estimate): 610,406 @ \$1.00 per license = \$610,406.00</p>	<ul style="list-style-type: none"> ❑ Delaware will be required to completely replace driver's license and identification card for all citizens prior to September 11, 2009. Instead of having the ability to replace the DL/ID at the time of renewal. ❑ Delaware will be required to include the new AAMVA (Jurisdictional) logo. <ul style="list-style-type: none"> ○ New Logo – cost unknown - impact cost based on limited information.

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<p>Introduce temporary DL/ID cards and tying end of stay to expiration of DL/ID card (or issuance for no more than 1 year)</p>	<p>Driver's License File:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Modify all inquiry – approximately 4 major interfaces, approximately 30 programs <input type="checkbox"/> Modify to incorporate XML tags for name element <p>ID File:</p> <ul style="list-style-type: none"> <input type="checkbox"/> ID File: approximately 4 programs <input type="checkbox"/> Modify to incorporate XML tag for name element <p>License/ID Card Print:</p> <p>1 program interface</p>	<p>Associated Cost: 6 months @ \$75.00 hr = \$56,250.00</p> <p>Associated Cost: 3 months @ \$75.00 hr = \$33,750.00</p> <p>Associated Cost: 37.h hrs @ 75.00 = \$2,812.50</p> <p>Associated Cost: 2 weeks @ \$75.00 = \$5,625.00</p> <p>Associated cost for issuing new card: \$6,000.00</p>	
<p>Amending card design to show/indicate that it is a temporary document with a “different than usual” expiration date</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Modify license/ID programs to establish limits on expiration date to ensure consistency with documentation. <input type="checkbox"/> Modify inquiry to identify those licenses/ID on a limited term bases. Modify DELJIS/State Police. <input type="checkbox"/> Establish reporting. 	<p>Associated Cost: 6 months @ \$75.00 hr = \$56,250.00</p> <p>Associated Cost: 3 months @ \$75.00 hr = \$33,750.00</p> <p>Associated Cost: 3 months @ \$30.00 hr = \$13,500.00</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Delaware will have to specifically identify these types of license, modify legislation to ensure consistency with expiration date of Visa/natural/etc., other than the DOB (limited license/ID). <input type="checkbox"/> Delaware will be required to create new cart design for limited term.
<p>Verification at Source: Enabling your system to electronically verify documentation with:</p> <p>1. SSOLV</p>	<p>DEERS Impact:</p> <p>Driver's License File:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Modify all inquiry – approximately 4 major interfaces, approximately 30 programs <input type="checkbox"/> Modify to incorporate XML tags for name element <p>ID File:</p> <ul style="list-style-type: none"> <input type="checkbox"/> ID File: approximately 4 programs 	<p>Associated Cost: 6 months @ \$75.00 hr = \$56,250.00</p> <p>Associated Cost: 3 months @ \$75.00 hr = \$33,750.00</p>	<ul style="list-style-type: none"> <input type="checkbox"/> SSOLV implemented, but will have to incorporate mis-matches within denial system. <input type="checkbox"/> Delaware will utilize PROOFS application to validate documents being presented as proof of citizenship.

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2. SAVE 3. DEERS (DOD) 4. Other jurisdiction (DL/ID card) 5. Birth certificate 6. Other...i.e. third party vendors	<input type="checkbox"/> Modify to incorporate XML tag for name element License/ID Card Print: 1 program interface Hire Additional Staff 1 computer tech	Associated Cost: 37.h hrs @ 75.00 = \$2,812.50 Associated Cost 2 weeks @ \$75.00 = \$5,625.00 Associated Cost: \$68,393.00	<input type="checkbox"/> No cost impact estimate provided for DEERS/other jurisdictions because they have not been implemented.
Developing access capability to SAVE system	SAVE Impact: Driver's License File: <input type="checkbox"/> Modify all inquiry – approximately 4 major interfaces, approximately 30 programs <input type="checkbox"/> Modify to incorporate XML tags for name element ID File: <input type="checkbox"/> ID File: approximately 4 programs <input type="checkbox"/> Modify to incorporate XML tag for name element License/ID Card Print: 1 program interface Hire Additional Staff 1 computer tech	Associated Cost: 6 months @ \$75.00 hr = \$56,250.00 Associated Cost: 3 months @ \$75.00 hr = \$33,750.00 Associated Cost: 37.h hrs @ 75.00 = \$2,812.50 Associated Cost 2 weeks @ \$75.00 = \$5,625.00 Associated Cost: \$68,393.00 Expected Cost 610,406 x \$.32 per query = \$195,329.00	<input type="checkbox"/> SAVE – will be incorporated with Delaware's license/ID denial. <input type="checkbox"/> Delaware will utilize PROOFS application to validate documents being presented as proof of citizenship.
Introduce equipment into system to capture digital images of identity source documents so that images can be retained in electronic storage in a transferable format	Equipment/Training/Installation/Maintenance Agreement Hire Additional Staff 4 senior techs	Associated Cost: \$450,000.00 Associated Cost: 4 @ \$30,000.00 = \$120,000.00	<input type="checkbox"/> Format stored in AAMVA standard

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Retain paper copies of source documents for a minimum of 7 years or images of source documents presented for a minimum of 10 years			<input type="checkbox"/> No impact to Delaware – will utilize existing document imaging application to store documents for a period of 10-years.
Subject each person applying for a driver’s license or identification card to mandatory facial image capture			<input type="checkbox"/> No impact to Delaware – DDL application utilizing AAMVA standards and capturing photo on all transaction.
Establish an effective procedure to confirm or verify a renewing applicant’s information	<p>Driver’s License File:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Modify all inquiry – approximately 4 major interfaces, approximately 30 programs <input type="checkbox"/> Modify to incorporate XML tags for name element <p>ID File:</p> <ul style="list-style-type: none"> <input type="checkbox"/> ID File: approximately 4 programs <input type="checkbox"/> Modify to incorporate XML tag for name element <p>License/ID Card Print:</p> <p>1 program interface</p>	<p>Associated Cost: 6 months @ \$75.00 hr = \$56,250.00</p> <p>Associated Cost: 3 months @ \$75.00 hr = \$33,750.00</p> <p>Associated Cost: 37.h hrs @ 75.00 = \$2,812.50</p> <p>Associated Cost 2 weeks @ \$75.00 = \$5,625.00</p>	<input type="checkbox"/> DMV will be responsible for providing access to Safety and Homeland Security, Law Enforcement and Criminal Justice.
In the event that a social security account number is already registered to or associated with another person to which any state has issued a DL/ID card, the state shall	<p>Driver’s License File:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Modify all inquiry – approximately 4 major interfaces, approximately 30 programs <input type="checkbox"/> Modify to incorporate XML tags for name element <p>ID File:</p>	<p>Associated Cost: 6 months @ \$75.00 hr = \$56,250.00</p> <p>Associated Cost:</p>	<input type="checkbox"/> DMV will be required to coordinate with Social Security office on notification, identify procedures and provide the ability to deny when applicant has been

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resolve the discrepancy and take appropriate action	<input type="checkbox"/> ID File: approximately 4 programs <input type="checkbox"/> Modify to incorporate XML tag for name element Send Applicant Notification <input type="checkbox"/> For all confirmation matches must send notification to applicant regarding known problem to proceed with correction	3 months @ \$75.00 hr = \$33,750.00 Associated Cost: 37.h hrs @ 75.00 = \$2,812.50 Associated Cost Approximately 20,000 error @ \$.37 = \$7,400.00	determined as non-compliant.
Check other states if a person already was issued a DL in another state			<input type="checkbox"/> No Impact – Delaware presently conduct CDLIS and PDPS search on all applicants.
Ensure physical security of locations where DL/ID cards are produced	Examine management procedures and ensure secure supervision. Hire additional staff: 4 Senior Techs (2 bi-lingual)	Associated Cost: 4 @ \$30,000.00 = \$120,000.00	
Subject all person's authorized to manufacture or produce DL/ID cards to appropriate security clearance requirements	Conduct Background checks on all DMV personnel.	Associated Cost: Approximately 400 employees @ \$50.00 = \$20,000.00	<input type="checkbox"/> All DMV employees will be required to complete a background check
Establish fraudulent document recognition training programs for appropriate employees engaged in the issuance of DL/ID cards	Re-Certification will occur every two-year or depending on Federal/State Legislation that would impact document validation.	Associated Cost: Certification 400 @ \$15.20 hr for 8 hrs = \$48,640.00 Re-Certification 400 @ \$15.20 for 4 hrs. = \$24,320.00	<input type="checkbox"/> Delaware will utilize existing Fraudulent Document Training program. All staff will be required to either obtain certification or re-certification.
Limit period of validity of DL/ID cards that are not temporary to a period not			No impact to Delaware – Legislation limits license/ID to 5-years.

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exceeding 8 years			
Alternative document design if it does not meet federal standard	Driver's License File: <input type="checkbox"/> Modify various card designs to conform to AAMVA DL/ID Design Specifications. ID File: <input type="checkbox"/> Modify various card designs to conform to AAMVA DL/ID Design Specifications.	Associated Cost: One-time Cost - \$20,000.00 Associated cost for issuing new card: \$6,000.00	
Legal Presence Requirement	Additional Hearings Hire additional staff: 2 Driver Improvement Officers (1 bi-lingual)	Associated Cost 2 @ \$35,000.00 = \$70,000.00	<input type="checkbox"/> Pass legislation requiring Legal Presence.
Provide electronic access to all other states to information contained in the motor vehicle database of the state			<input type="checkbox"/> No impact to Delaware – CDLIS/PDPS/SSOLV communications has been established.
Maintain a state motor vehicle database that contains at a minimum: <ul style="list-style-type: none"> ▪ All data fields printed on DL/ID cards ▪ motor vehicle driver's histories, including motor vehicle violations, suspensions and points on licenses 			<input type="checkbox"/> No impact to Delaware – DMV has an established database.
Optional Development and issuance of a certificate of driving – not for federal identification purposes			<input type="checkbox"/> N/A

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– for those who cannot prove lawful presence.			

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OVERALL COST TOTAL ESTIMATE: \$2,871,568.50

What questions does your jurisdiction have as a result of the passing of the Real ID Act?

1. Will jurisdictions have the ability to replace DL/ID's at the time of renewal? Or will jurisdictions be required to replace all DL/ID within the 3-year period (September 11, 2009)?
2. Will each jurisdiction be required to obtain certification?
3. Will each jurisdiction be required to establish a pointer record for each restricted license issued?
4. Will non-electronic document verification be acceptable?
5. Will each jurisdiction be required to complete reporting requirements to ensure all DL/ID have been converted to new format? If so, where will be reporting be required to be submitted?
6. Will each employee be required to receive re-certification on employee background checks? If so, what is the background length of time valid for?
7. What kind of development time will be required for the SAVE and DEERS program?
 - a. Will a structure test be required for both SAVE and DEERS?
 - b. How can we obtain additional information regarding the DEERS program?
8. What will the minimum requirements be regarding physical security?
9. Will funding be available to the states to help implement the Real ID Act?

Delaware Comment: Strongly recommend that TSA work Real ID implementation unilaterally through AAMVA rather than through each jurisdiction.

If your jurisdiction has done an impact analysis please provide us with a copy of the analysis.

None; except for this survey.