

General Statistics Survey #1: Real ID Act Impact Analysis

This survey is comprised of 25 questions designed to gather general statistics from each state. The questions have been drawn from requirements in the Real ID Act. Your combined responses will help develop a more concise and comprehensive impact analysis. AAMVA will provide a compilation of these statistics to the Department of Homeland Security in an effort to provide technical expertise and insight from the states.

If you are not the appropriate individual to respond to issues regarding your state's DL/ID policies, please forward this survey to the appropriate person or agency, or return it to me at the address below.

Thank you in advance for your time. Your prompt attention to this survey is greatly appreciated. **Please respond as soon as possible and no later than January 18, 2006.**

Reply to: AAMVA
4301 Wilson Boulevard, Suite 400
Arlington, Virginia 22203
Attention: Harold Kocken, Programs Division

Phone: (703) 908-5774
Fax: (703) 908-5890
Email: hkocken@aamva.org

Contact Information	
Name	
Title	
Address	
City	
State	Zip Code
Telephone	() -
E-Mail	

1. What is your state's issuance process?

- Central Instant Hybrid

2. What are your state's annual volume totals for the following transaction types?

Transaction Type (do not duplicate transaction counts w/in other totals)	Annual DL Issuance (Includes DLs , CDLs and learners permits)	Annual ID Issuance
Original (new/first issue in your state, includes applicants surrendering out-of-state DL/ID for new state DL/ID)		
Renewal (reissuance of an existing DL/ID record on file)		
Duplicate (Includes replacements, address and name changes)		
Reinstatements (reissuance for compliance received)		
Other (not included above, please specify)		

3. Do you have an alternative issuance method that does not require the applicant to appear in person?

- Yes No

Please specify the type of alternate issuance method and the annual issuance total (i.e. renewal and/or duplicate online, telephone, mail).

4. What is your state's total number of **valid** DL and ID records currently on file?

Driver Licenses on File	
ID Cards on File	

5. What is your state's total number of issuing sites (locations providing DL/ID issuance services)? Total should indicate full time and part time issuing sites.

6. What is your state's total number of full time employees directly involved with DL/ID issuance (include separate total for field and headquarters/central site)?

7. Does your state have a barcode or magnetic stripe on the DL/ID?

Yes No

Please indicate what Machine Readable Technologies you have on the card.

8. Do you issue a temporary DL/ID to temporary immigrants for a term based on immigration status?

Yes No

9. Does the expiration date of the temporary immigrant's DL/ID correspond with the expiration date of the immigration documents?

Yes No

Please indicate the number of temporary immigrant DL/IDs your state issues annually.

Temporary Driver Licenses	
Temporary ID cards	

10. Do you electronically verify Social Security Numbers?

Yes No

Do you use SSOLV?

Yes No

Do you use a batch process?

Yes No

Please indicate the cost per transaction for applicable electronic SSN verifications.

11. Do you electronically verify legal presence of applicants?

Yes No

Do you use SAVE?

Yes No

Do you use a batch process?

Yes No

Please indicate the cost per transaction for applicable electronic residency verifications.

12. Do you electronically verify military documents?

Yes No

Do you use DEERS (DOD)?

Yes No

Please indicate the cost per transaction for applicable electronic military document verifications.

13. Do you use an electronic, online or automated verification system to ensure birth certificate authenticity?

Yes No

Please indicate the source of verification and the cost per transaction for applicable electronic birth certificate verifications.

14. Do you rely solely on visual fraud checks by examiners/issuance personnel to determine birth certificate authenticity?

Yes No

15. Do you verify applicant address authenticity through internal/vendor software/databases?

Yes No

Please indicate the type of software you use (provide name of vendor product or verification source).

16. Do you collect and maintain copies of identity source documents?

Yes No

Are they digital images? Yes No

Are they hard copy? Yes No

Are they microfilmed? Yes No

17. Upon implementation of the Real ID Act, will your state change its method of document retention?

Yes No

18. How long do you retain copies of source documents?

19. For applicant identification, what is the average number of source documents per transaction required by your state for original/first/new DL or ID?

Original/first/new DL	
Original/first/new ID	

20. Do you issue license or identification documents without an applicant's photograph?
Yes No

21. What is the annual issuance total for documents without a photo?

DL without photograph	
ID without photograph	
Learners Permits without photograph	

22. Do you have a fraud document training program?
Yes No

Please specify the training program you follow.

AAMVA Fraud Document Training	
Other	

23. What is your state's maximum valid issuance term?

For a DL	
For an ID	

24. What is the youngest age your state issues IDs to applicants?

25. What does your state pay the vendor (contract cost-per-card) for the production of DL/ID?

Comments

Please specify if your state anticipates legislative or programming changes that may affect the results of this survey. Please provide projected implementation dates of new programs.

Do you have any other comments or information related to this survey?
